



Changed to our Fee Structure

1st October 2021

Dear Parents,

From 1st January 2022, we are implementing some changes to our fee structure.

When we launched in February 2018 we agreed on a three year fixed fee rate as you have known it. When we approached January 2021, due to COVID19 and the immense changes happening in the world we chose out of goodwill to continue with our fixed rate for another year to allow our families time to stabilise and find their way. Despite the world being a long way off of what we once knew as the norm, we now have slightly better grounding and knowledge of where things are heading with regards to the economics of the country.

Since 2018, there has been an 8.32% increase in inflation to July 2021 and as you are all very aware, we are due even further increases in the coming months. Not only have we faced annual raises in wages, as well as pensions, NI and Tax contributions we now also face a huge increase in fuel rates at 12% plus and an increase of rent on our forest space.

Within 4 years the government funding that they call 'free childcare entitlement' has only increased by a very poor 14p per child for 3 and 4 years olds, and 16p for 2-year-olds.

We have tried to ensure we stay fair whilst ensuring we are able to remain sustainable and also uphold our expected quality of service. Our fees will increase by 3.67% which is less than half of the rate of inflation we have faced. This will now be reviewed at every government budget, twice annually (Spring and Autumn).

Here is an outline of our changes;

- The Lunch Bunch session has been removed and the morning and afternoon session slightly extended.
- Daily rates increased.
- Sibling discount reduced by £1
- A sibling discount will not apply for families accessing funding.
- The funding rate increased.
- Additional Extras rate altered to reflect these changes

Things that haven't changed but are worth highlighting;

- We encourage 2 days a week minimum when booking with us.
- Late fees of £50 everyday they are late will strictly be adhered to by accounts in January.
- If you hold a space which you later wish to delay your start date your deposit will be lost unless you start paying full fees for the space.
- You should now receive a SPLAT T-shirt for every annual registration.
- 6 weeks termination notice via your hub if you wish to terminate, or change your booking (where possible).

For more information regarding the update to our fees structure please find attached Nursery Fees 2022 sheet.

I would like to thank you all for continuing to choose us as a care provider for your child in their very important early years.

Sincerely yours,
Gemma Porterfield

